



## **Spring Tech Warranty (Limited Warranty)**

All factory applied urethane aluminum oxide surfaces on Spring Tech Pathways series vinyl floors are warranted by Spring Tech not to wear through for their lifetime. Flooring must be used under normal residential traffic conditions, and care and maintenance instructions, provided by Spring Tech, must be followed for warranty to be valid. Warranty provisions extend to the original purchaser only.

All factory applied urethane aluminum oxide surfaces on Spring Tech Endurance series vinyl floors are warranted by Spring Tech not to wear through for 10 years from the date of purchase. Flooring must be used under normal commercial traffic conditions, and care and maintenance instructions, provided by Spring Tech, must be followed for warranty to be valid. Warranty provisions extend to the original purchaser only.

In addition, Spring Tech warrants vinyl flooring against manufacturing defects caused by improper milling, grading, and coating. Damages caused by improper transportation, storage, and installation in improper environments or climates are not covered. Spring Tech is liable only for the defective flooring that exceeds 5% of the original vinyl flooring purchase order, and will only repair or replace such defective material, excluding the cost of transportation, storage, and installation.

Please note that installation over concrete slabs where the moisture content of the slab is 5% or greater requires that the slab be sealed prior to installation to maintain warranty. We also recommend the use of a plastic barrier like Visqueen when performing installation.

### **Warranty Exclusions**

The following is not covered under this warranty agreement:

- Indentations, scratches or damage caused by negligence, water, sand, and abuse.
- Natural occurring changes in color from exposure to light.
- Failure to provide proper environmental conditions, including but not limited to maintaining proper humidity levels. Humidity level should not go below 35%. If the humidity in the building goes below 35% or exceeds 55% and causes cracking, delaminating, shrinkage, expansion, buckling, cupping, crowning or any other movements that alter the flooring the warranty is void.
- Warranties are void if installed over radiant heat.
- Failure to follow manufacturer's installation instructions, including but not limited to failure to use approved adhesives, moisture barriers, surface checking resulting from

low relative humidity and/or mildew, discoloration, or cupping resulting from extreme sub-floor moisture.

- Poor installation workmanship.
- Improper care and maintenance.

### **Color Fastness**

All woods are sensitive to light and/or oxygen, and over time, will change color, developing a unique patina. Native species, such as cherry, darken over time. Walnut, on the other hand lightens. In general, water based finishes tend to inhibit the degree of change, while oil based finishes allow a more pronounced change to occur.

### **Terms and Conditions**

The terms of this warranty become valid upon final payment and successful installation of the product. The use of floor care products other than those recommended by Spring Tech may damage flooring and void this warranty. Inquiries regarding this warranty should be directed to where the original purchase was made.

**EXCEPT AS EXPRESSLY SET FORTH ABOVE, Spring Tech MAKES NO WARRANTY, EXPRESS OR IMPLIED, WHETHER RELATING TO MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE OR OTHERWISE, AND Spring Tech DISCLAIMS ALL WARRANTIES NOT EXPRESSLY SET FOR THE ABOVE.** Any installation or acclimation details not covered in this document will be answered by referring to the National Wood Flooring Association (NWFA) guidelines.